

Cancellation and Refund Policy

ADVANTAGE UNIQUE SOURCE PRIVATE LIMITED provides the Sarathi Software as a subscription-based service with specific terms and policies regarding cancellation and refunds. By using our services, merchants agree to abide by the following terms:

1. Subscription-Based Service:

Sarathi Software is a subscription-based service provided by ADVANTAGE UNIQUE SOURCE PRIVATE LIMITED. Merchants are required to adhere to the subscription terms and conditions at the time of registration and during their use of the software.

2. Non-Refundable Software Installation Charges:

One-Time Installation Fee: A one-time, non-refundable software installation charge is required from each merchant for the initial setup of Sarathi Software.

Non-Refundable Nature: This fee is strictly non-refundable, regardless of whether the merchant continues to use the software after installation.

3. Non-Refundable Subscription Charges per Form Submission:

Per-Form Charges: For each nomination form filled using the Sarathi Software, a one-time, non-refundable subscription charge applies. This fee includes costs related to automation services and platform usage.

No Refund on Unsuccessful Submissions: The subscription charge for each form is non-refundable, even if the form submission is unsuccessful due to merchant error.

4. Merchant Responsibility for Form Submission:

Submission Accountability: The responsibility for accurately completing and submitting each nomination form lies entirely with the merchant.

No Liability for Errors or Failures: ADVANTAGE UNIQUE SOURCE PRIVATE LIMITED holds no responsibility for losses or consequences resulting from incomplete or incorrect submission of nomination forms by the merchant.

5. No Refunds for Subscription Cancellations:

Cancellation by Merchant: If a merchant decides to discontinue the subscription or stop using the Sarathi Software, no refunds will be issued for any paid subscription fees or installation charges.

Termination Due to Non-Compliance: In cases of non-compliance with terms of service, ADVANTAGE UNIQUE SOURCE PRIVATE LIMITED reserves the right to terminate the merchant's access to the software without any refund for previous payments.

6. Service Modifications or Discontinuation:

Right to Modify or Terminate Services: ADVANTAGE UNIQUE SOURCE PRIVATE LIMITED may modify or discontinue the Sarathi Software service at its discretion, with or without prior notice, in cases of technical, regulatory, or other necessary adjustments.

No Refunds for Service Changes: No refunds will be provided for any charges if services are modified or discontinued, as any changes will be in accordance with service agreements and industry standards.

7. Dispute Resolution:

Contact for Disputes: For any issues related to cancellation, charges, or refunds, merchants can contact the ADVANTAGE UNIQUE SOURCE PRIVATE LIMITED support team. (Advantagegroup11@gmail.com)

Resolution Process: Disputes, if any, will be resolved in accordance with the terms agreed upon during registration. ADVANTAGE UNIQUE SOURCE PRIVATE LIMITED will review any disputes on a case-by-case basis but does not guarantee any refunds.

8. Changes to the Cancellation and Refund Policy:

Policy Revisions: ADVANTAGE UNIQUE SOURCE PRIVATE LIMITED reserves the right to modify or update this cancellation and refund policy at any time. Merchants will be notified of any significant changes.

Agreement to Revised Terms: Continued use of the Sarathi Software after any policy update constitutes acceptance of the revised terms and conditions.

By proceeding with registration and using the Sarathi Software, you acknowledge and agree to the above terms. This policy is intended to provide clear guidance and transparency regarding non-refundable charges and responsibilities. For more information or specific queries, please reach out to ADVANTAGE UNIQUE SOURCE PRIVATE LIMITED's customer support team. (Advantagegroup11@gmail.com)